

Terms and Conditions

You agree and acknowledge that:

- A. You have read and will comply with these Terms & Conditions ("T&C") for The Rocks Christmas Competition ("Competition"); regardless of the manner in which you apply for or use any services or features described in these T&C, including any platform, website, subdomain of the website, an app or mobile site managed by us or our behalf by a third party.
- B. Entry by you into this Competition is deemed to be an acceptance of these T&C.

1. Promotional Period for the Competition

Start Date: 14 November 2025

End Date: 29 December 2025

("Promotional Period")

2. Eligible entrants for the Competition

- A. Entry is open to all users 18+, except PLACE MANAGEMENT NSW employees and their immediate families, and agencies associated with this promotion. "Immediate family member" means any of the following: spouse, de-facto spouse, child, or stepchild (whether natural or by adoption), parent, stepparent.

3. How to enter the Competition

- A. To enter the Competition and submit a valid entry, during the Promotional Period you must complete the online form on therocks.com.
- B. Only one (1) eligible entry per person will be accepted during the Promotional Period. By entering the Competition, you will receive one (1) entry as an entrant ("Entrant").
- C. No entry fee is charged by PLACE MANAGEMENT NSW to enter this Competition. Where entry is allowed online, there is no additional cost to enter this Competition other than any cost you pay to access the social media platform of entry via your Internet service provider.

4. The Prize

- A. There will be a prize for winning the Competition ("Prize"). The Prize consists of one (1) voucher for the following:
 - i. An overnight stay (one night only) for two adults in an Executive Sydney Harbour Room, including breakfast at the Shangri-La Sydney (blackout dates apply and weekends are excluded - only valid Sunday – Thursday)
 - ii. Voucher only valid from 01/12/2025 until 01/12/2026. The period of validity cannot be extended.
 - iii. Accommodation is strictly subject to availability and may sell out at any time without prior warning. Advance notice and prior reservation is required. Please contact (61 2) 9250 6000 to redeem.
- B. Only one (1) Prize maximum will be awarded to an entrant.
- C. The total retail value of the prize is \$AUD470. The value of the Prize is accurate and based upon the recommended retail value of the Prize (inclusive of GST) at the date of publishing these T&C. PLACE MANAGEMENT NSW accepts no responsibility for any variation in the value of the Prize after publication of these T&C.

- D. Prize winners are responsible for all other expenses and incidentals incurred at the Hotel, including meals, drinks, laundry charges, activities, car parking, other incidentals, gratuities, service charges, optional activities or excursions, merchandise or any other costs of a related, ancillary or incidental nature and all other ancillary costs. If a winner wishes to extend their stay at The Russell Boutique Hotel, it will be at their own expense.
- E. No part of the Prize is transferable or exchangeable and cannot be redeemable for cash. If a Prize is unavailable, PLACE MANAGEMENT NSW reserves the right to substitute the prize to one of equal or greater value.
- F. The voucher cannot be used in conjunction with any other offers, discounts, privileges or gift certificates

5. Determining the Winner

- A. Each Winner will be determined as follows:
 - i. At the specified End Date of the Competition, each valid entry will be entered into a process of random selection;
 - ii. The winning entry will be selected by a computerised random selector;
 - iii. The draw conductor may draw additional reserve entries in case of an invalid entry or entrant is drawn; and
 - iv. This Competition is a game of chance and skill does not play a part.
- B. PLACE MANAGEMENT NSW reserves the right, to validate and check the authenticity of entries and the Entrant's details (including an Entrant's identity, age and place of residence). In the event that a Winner does not provide suitable proof as required by PLACE MANAGEMENT NSW within a reasonable time period after receiving such a request by PLACE MANAGEMENT NSW, the Winner forfeits the Prize in whole and no substitute will be offered.
- C. PLACE MANAGEMENT NSW reserves the right to disqualify entries in the event of non-compliance with these T&C. If there is a dispute, PLACE MANAGEMENT NSW will resolve the dispute in direct consultation with the Entrant. If the dispute cannot be resolved, PLACE MANAGEMENT NSW's decision will be final.

6. Contacting the Winner

- A. The Winner will be contacted via email by PLACE MANAGEMENT NSW ("Message") within twenty-four (24) hours of the time the draw takes place. The Winner must acknowledge and respond to the Message within one (1) week of receiving the Message. All reasonable attempts will be made to contact each Winner.
- B. PLACE MANAGEMENT NSW will provide the winner's email address to The Russell Boutique Hotel to arrange the booking.
- C. The Winner forfeits the Prize in the event:
 - a. The Winner does not respond to the Message within one (1) week of receiving the Message;
 - b. PLACE MANAGEMENT NSW is unable to contact the Winner after all reasonable attempts have been made to contact them.; or
 - c. The Winner does not take or claim the Prize within a time specified by PLACE MANAGEMENT NSW in the Message.

- D. In the event a Winner forfeits a Prize, PLACE MANAGEMENT NSW will not be obliged to substitute the Prize. PLACE MANAGEMENT NSW will hold the Prize for a total of four (4) weeks from the time of drawing the Winner and then a reserve entry will be deemed a Winner ("Reserve Winner") by PLACE MANAGEMENT NSW as follows:
- a. The Reserve Winner will be determined in accordance with the process for determining a Winner set out in this competition.
 - b. The Reserve Winner will be contacted via email within twenty-four (24) hours of the time the draw takes place. The Reserve Winner must acknowledge and respond to the Message within one (1) week of receiving the Message. All reasonable attempts will be made to contact each Winner. The Reserve Winner forfeits the Prize in the event (and no further redraw will occur):
 - i. The Reserve Winner does not respond to the Message within one (1) week of receiving the Message;
 - ii. PLACE MANAGEMENT NSW is unable to contact the Winner after all reasonable attempts have been made to contact them; or
 - iii. The Winner does not take or claim the Prize within a time specified by PLACE MANAGEMENT NSW in the Message.

7. Privacy

- A. PLACE MANAGEMENT NSW will collect and use your personal information in accordance with the PLACE MANAGEMENT NSW Privacy Policy located at <https://www.PlaceManagementNSW.nsw.gov.au/privacy> ("Privacy Policy") to:
- a) Conduct the Competition;
 - b) Contact Winners and Reserve Winners;
 - c) Notifying Entrants of upcoming events promoted by PLACE MANAGEMENT NSW and future competitions;
 - d) Sharing your personal information with third parties where necessary to facilitate distributing and supplying you with the prize, and in association with conducting the Competition; and
- B. Except as disclosed in the PLACE MANAGEMENT NSW Privacy Policy, PLACE MANAGEMENT NSW won't provide your person information collected to third parties unless required by law.
- C. There is no legal requirement for you to provide PLACE MANAGEMENT NSW with your personal information when you enter the Competition but failing to provide the personal information may mean you will not be able to participate in the Competition.

8. Further Conditions

- A. For more information about this competition please contact the promoter (PLACE MANAGEMENT NSW) at: Place Management NSW

A: L2, 66 Harrington Street, The Rocks NSW 2150

E: contactustherocks@property.nsw.gov.au

Ph: (02) 9240 8500